

REGULATIONS OF PROVIDING SERVICES ON 3LP.EU WEBSITE

Article 1

General Provisions

1. This Document (hereinafter referred to as “the Regulations”) constitutes regulations referred to in Article 8 of the Act of 18.07.2002 on Providing Electronic Services, specifying rights and duties of a person using the online shop - 3LP.EU Website - available at <https://www.3LP.EU> ran by the Service Provider.
2. The Regulations specify rules of services ordered via the 3LP.EU Website and provided by the Service Provider - 3LP S.A.

Article 2

Definitions

1. The following terms used in the Regulations shall have the following meaning:
 1. Service Provider - 3LP Spółka Akcyjna with its seat in Siechnice, ul. E. Kwiatkowskiego 24, 55-011 Siechnice, entered into the register of entrepreneurs kept by the District Court for the Wrocław - Fabryczna, 9th Commercial Department of the National Court Register, under the number KRS0000616228, share capital: PLN 59,100,000.00 fully paid, NIP [Tax Identification Number]: 896-155-12-25, REGON [the National Official Register of Business Entities]: 364411238;
 2. User - natural person using 3LP.EU Website who is authorised to act on behalf of the Customer;
 3. Customer - natural or legal person or an organisational entity without legal personality who is granted by the Act the legal capacity to provide forwarding services within the meaning of the Civil Code. Data of the Customer are given by the User by providing invoice information. In case the User does not provide invoice information, the information shall be obtained by the Service Provider by contacting the Sender, Recipient, and the User. In case the Customer is not identified, the User shall be responsible for the placed Order and all duties imposed on the Customer pursuant to the Regulations;
 4. Sender - natural or legal person or an organisational entity without legal personality who is granted by the Act the legal capacity, sending a parcel via the Delivery Company which provides the Delivery Service and delivers the parcel;
 5. Recipient - natural or legal person or an organisational entity without legal personality who is granted by the Act the legal capacity, collecting a parcel delivered by the Delivery Company as part of the Delivery Service;
 6. Courier - external company listed in Annexe 1 to the Regulations providing Delivery Services and a person carrying out the Delivery Service on behalf of the company, operating on the basis of a contract concluded with it;
 7. Regulations - these Regulations;
 8. Delivery Service - service provided by the Courier including picking up, transferring, and delivering Parcels;
 9. Parcel - all packages, envelopes, and pallets sent as part of one Order;

10. Shipping Confirmation - document which constitutes proof of accepting the Parcel by the Courier in order to carry out the Delivery Service; In case of sending a parcel - it is a confirmation of sending a Parcel received from the Courier. In case of sending a pallet, a waybill with a sending confirmation;
11. Website, 3LP.EU Website - web page available at www.3lp.eu with its functionality and run by the Service Provider;
12. Order - commission of forwarding a Parcel placed by the Customer to the Service Provider via 3LP.EU Website;
13. Price List - price offer the Customer receives at the Website upon entering all the details regarding the Parcel, including basic information about the service and price of a given service;
14. Business Days - excluding Saturdays, Sundays, as well as bank holidays in conformity with the Act of 18 January 1951 on Non-Working Days, unless it has been agreed otherwise.

Article 3

Subject of the Provided Services

1. The Service Provider, via 3LP.EU Website, within the scope of operations of its business, provides paid services related to transporting Parcels, which constitute forwarding services within the meaning of the Civil Code, subject to rules specified in the Regulations.
2. As part of the provided services, the Customer, acting on its own behalf, commissions the Courier to execute the Delivery Service of a Parcel specified by the Customer.
3. Selection of a Courier executing the Delivery Service of a Parcel is carried out by the Service Provider.

Article 4

Duties of the Customer

1. The Customer shall pay the Service Provider for the commissioned services, according to the Price List.
2. A Customer ensures that the data provided when placing an Order contain reliable information in conformity with the facts regarding weight, dimensions, value, type of packaging, and the content of the Parcel. In case the data provided by the Customer are not in conformity with the facts, the Customer shall cover the costs of the Service Provider incurred in relation to provision of incorrect data and shall redress damages caused in relation to the above-mentioned situation to the Service Provider.
3. Moreover, the Customer shall:
 - 1) adequately pack the Parcel and secure it solidly so that it was impossible to damage the content and other Parcels transported by the Courier. Detailed requirements regarding the rules of packing Parcels are set forth in Annexe 2 to the Regulations;

- 2) The Parcel shall not contain forbidden goods specified in Annexe 3 to the Regulations;
 - 3) The Parcel shall be handed over to the Courier at the address given in the Order. In case of sending a Parcel other than a pallet, the Courier shall hand over to the Sender the proof of mailing the Parcel. In case of sending a pallet, the Customer shall receive a waybill and a proof of mailing the Parcel sent to an e-mail address provided by the User. The Customer should transfer the above-mentioned document to the Sender of the Parcel, in case the Sender is not a Customer. The Sender should print out the waybill and the proof of mailing the Parcel received to the e-mail address. The above-mentioned waybill should be fixed to a handed over pallet in a visible place, and the proof of mailing the Parcel should be handed over together with the pallet to the Courier;
 - 4) The Customer or a person appointed by the Customer shall collect and keep the Shipping Confirmation from the Courier;
 - 5) The Customer shall notify the Recipient about the planned Parcel, required presence at the time and place of delivery of the Parcel, as well as required tools, devices, and people for unloading the Parcel, if necessary.
 - 6) The Customer shall notify the Recipient that in case of a defect or damages of the delivered Parcel, the Recipient shall immediately draw a Shipping Damage Report in the presence of the representative of the Courier; the Report shall be legibly signed by the Recipient and the representative of the Courier delivering the Parcel.
4. The Customer who is not a Sender or a Recipient shall oblige the Sender or the Recipient to fulfil the duties referred to in section 3 and shall be responsible before the Service Provider for potential results of not fulfilling the duties.

Article 5

Placing, Modifying, and Cancelling an Order

1. Placing an Order is carried out by entering Parcel data in the Order form at the Website, saving the sending data, clicking “Payment with payment obligation” and making the payment. Placing an Order requires prior acceptance of the Regulations.
2. The Order is placed after clicking “Payment with payment obligation”. Proceeding with the execution of the Order and notifying the Courier about the necessity of collecting a Parcel takes place immediately upon paying for the Order.
3. The Order is paid when the cash is received on a bank account of the Service Provider.
4. In case the time between placing an Order and paying for it is too long and it is impossible to order collection of the Parcel on a day specified by the Customer, the Order shall be executed on the closest possible day.
5. When the Order is paid the Service Provider transfers the confirmation of concluding a contract to an e-mail address provided by the User.
6. Users have possibility to cancel the Order before the Courier attempts to collect the Parcel. The Order can be cancelled at the Website by sending an information about cancelling the

Order via the contact and providing the number of cancelled Order and the waybill or by sending an e-mail containing the above-mentioned information to spedycja@3lp.eu.

7. Modification of data included in the Order regarding the sender's or delivery address of a Parcel is possible before the Courier attempts to collect the Parcel. The above-mentioned modification may be executed at the Website by sending changed information via the contact and providing the number of modified Order and the waybill or by sending an e-mail containing the above-mentioned information to spedycja@3lp.eu.
8. Modification of data included in the Order referred to in section 7 herein, may extend the fulfilment of the Order.
9. In case the Order is cancelled before the Courier attempts to collect the Parcel, the paid amount is immediately transferred to the bank account of the Customer or other bank account specified by the User.
10. The Service Provider sends the cancellation confirmation of to an e-mail address provided by the User.
11. The Customer shall archive by oneself information on placed Orders on a permanent data carrier.

Article 6

Collecting and Delivering Parcels by the Courier

1. Parcels are collected by the Courier on Business Days.
2. In case the Parcel is not handed over to the Courier due to absence of a responsible person or due to the fact that the package is not ready to be sent, the Customer - upon written request to the Service Provider - may order second attempt of picking up the Parcel by the Courier from the Sender.
3. Delivery of Parcels is carried out subject to rules specified in the Regulations of the Courier carrying out the Delivery Service. The Regulations of the Courier's services constitute Annexe no. 1 to the Regulations.
4. In case it is impossible to deliver the Parcel to the Recipient, due to the fault of the Customer, User, Sender, or Recipient, the Parcel shall be returned to the Sender at the expense of the Customer who shall pay an extra fee for returning the Parcel, in the amount for a Parcel in accordance with the Price List and shall cover the damages suffered by the Service Provider. Further potential proceedings regarding the uncollected parcels are specified in regulations of individual Couriers.
5. At the collection or delivery of a Parcel, the Courier is not obliged to have tools or other resources needed to collect or deliver the Parcel, except for an employee collecting and delivering the Parcel. Each Parcel (or its part) requiring specialised equipment for loading or unloading is permitted, provided that such equipment is available at the point of sending and delivering the Parcel. The Service Provider shall not be responsible before the Customer for damages caused while loading or unloading such Parcel without specialised equipment.

6. The Delivery Service shall conclude when the Parcel is delivered and, when necessary, the damage report is drawn up in the presence of the Courier. The Parcel against which the damage report was drawn up is not collected by the Courier but remains with the Recipient.

Article 7

Verification of Parcels

1. When placing an Order, the Customer shall provide reliable information in conformity with the facts regarding weight, dimensions, value, packaging, and content of the sent Parcel, additional services, and correct packaging of the Parcel.
2. Collecting the Parcel by the Courier shall not confirm conformity of the Parcel with the information provided in the Order, especially in terms of the actual weight, dimensions, packaging, additional services, content, and correct packaging.
3. The Parcels may be verified with the information provided in the Order, especially in terms of actual weight, dimensions, parameters, additional services, content, and the way and correctness of packaging. Verification may take place especially at the Courier's facility using automatic measuring equipment.
4. In case of discovering nonconformity of the actual parameters of the Parcel with the parameters declared in the Order, the Customer shall cover the fees resulting from the nonconformity between the declared and actual parameters of the Parcel, within 7 days from the receipt of the information regarding the necessary payment.
5. In case it is necessary to deliver the Parcel due to the fault attributed to The User, Sender, or Recipient, the Customer shall cover the damages incurred by the Service Provider.

Article 8

Insurance and the Parcel Value Declaration

1. In case the information regarding insurance is included in the service description, the Parcel shall be covered by the insurance pursuant to the contract concluded between the Courier and the insurance company.
2. Upon ordering a service the Customer shall declare the value of the Parcel. The value of the Parcel provided by the Customer constitute the liability limit of the Service Provider for damages in the parcel, subject to the provisions of the Regulations, in particular Article 14, section 4 of the Regulations.

Article 9

The User's Account

1. Placing an Order with the Service Provider for a forwarding service shall not require setting a User's account.
2. A natural person who has the full capacity to perform acts in law may become a User.

3. All people using the 3LP.EU Website shall not publish any illegal content at 3LP.EU Website.

Article 10

Claims

1. Claims regarding Parcels may be filed in case a Courier provides improper Delivery Service - especially when: the Parcel is damaged, content is lost or the Parcel is lost, and the delivery is delayed.
2. The Service Provider, as a party to a shipping contract with the Courier, transfers to the Customer, pursuant to the Regulations, entitlements of the sender against the Courier resulting from the shipping contract, to file Claims regarding the Parcel directly to the Courier. Pursuant to the above provision, the Customer is entitled to file a claim individually to the Courier and exercise the right of a Sender resulting from the transport law. If it is necessary, the Service Provider, upon the Customer's request, shall confirm in writing the transfer of the above-mentioned rights.
3. The Recipient may file a claim regarding a Parcel directly to the Courier, especially directly when collecting the damaged Parcel; the damage report should be drawn in the presence of the Courier.
4. Both the Sender and the Recipient may file claims via the Service Provider. Filing a claim via the Service Provider is equivalent to granting the Service Provider right to exercise the rights regarding the claim against the Courier.
5. In order to file a claim via the Delivery Company, you have to draw a damage report which constitutes Attachment no. 4 to the Regulations.
6. The report shall be made within:
 - 1) 5 business days from the day the Parcel was sent - in case of delay in delivering or losing the Parcel;
 - 2) 5 business days from the day the Parcel was received - in case of a defect or damage of the Parcel.
7. Always enclose a copy or a scan of the proof of mailing the Package or a waybill in case the Parcel contains a pallet to the claim as well as a list of documents. In case of a defect or damage of a Parcel the following documents shall be also enclosed:
 - 1) a copy of a damage report drawn in the presence of a Courier, if it was done
 - 2) documents confirming the value of the claim in the form of: a purchase invoice of the damaged good, an invoice for repairing or a detailed repair cost estimate in case the repair was done or a calculation of costs of manufacture drawn up by a head accountant or a representative person - in case of manufacturers.
8. The claim should be sent using a contact form or by post to the Service Provider's address.
9. In case the claim is unjustified in the opinion of the Service Provider, the Service Provider shall inform the person filing the claim about it. In this case, transferring the claim via the Courier will be proceeded as long as the person agrees to send the claim.

10. In case the Courier sends a request to resolve the shortcomings or send a decision resolving the claim to the Service Provider, the Service Provider shall send such information to the person filing the claim.
11. The Service Provider informs that, pursuant to Article 75 of the Act of 15 November 1994 on transport law, pursuing claims in court proceedings against the forwarder (the Courier) on the basis of this Act or provisions of law issued under this Act shall be authorised after all the claim procedures are exhausted unsuccessfully; whereby, a claim is deemed unsuccessful when the forwarder (the Courier) did not pay requested claims within 3 months from the day the claim was delivered.

Article 11

Claims Regarding Invoices

1. Claims regarding invoices issued by the Service Provider - especially additional costs resulting from verifying Parcel parameters - may be reported by the Customer to the Service Provider.
2. Claims shall be reported via the contact form. Claims may also be sent by letter to the Service Provider's address.
3. Evidence confirming the validity of the claim shall be enclosed to the Claim.
4. In case the claim is valid, the invoice shall be corrected.

Article 12

Responsibility of the Service Provider

1. The Service Provider does not provide the service of transporting Parcels. The transport services are performed by the Couriers who are responsible for their actions.
2. The Customer shall be entitled to claims against the Service Provider for failing to perform or improper performance by the Service Provider of liabilities arising from the concluded forwarding contract. The Service Provider shall be liable for ordering the Delivery Service with the Courier and for settling with the Courier for the Delivery Service.
3. The Service Provider shall be responsible for the Couriers used in execution of the order subject to improper selection.
4. The Service Provider shall be liable only for actual loss, excluding liability for loss of profit and only for normal results of actions or omissions causing the damage, unless the mandatory provisions of law state otherwise.
5. In relation to including in the Regulations, provisions of regulations of individual Couriers as an integral part, all limitations of liability included in them, within the applicable law, also apply to the Service Provider and limit its liability.

6. In case of accepting the claim of the Customer filed to the Service Provider, the Service Provider shall fulfil it or pay compensation in conformity with the applicable provisions of law.
7. The Service Provider informs that, pursuant to Article 803 of the Act of 23 April 1964 - Civil Code - the claims of the Service Provider against the Customer resulting from the forwarding contract expire after one year. The expiration term starts: in case of claims for a damage or defect of a Parcel - from the day the Parcel was delivered; in case of a loss of a Parcel or its delayed delivery - from the day the Parcel was supposed to be delivered; in any other cases - from the day the order was executed.

Article 13

Provisions Regarding the Consumers

1. The provisions of this paragraph shall apply to the Customers who are consumers.
2. The consumer shall have right to exercise the non-judicial procedures of considering claims and pursuing claims. Detailed information regarding the access to those procedures are available at the seats and websites of: district/municipal Consumer Advocates, Provincial Inspectorate of Trade Inspection, social organisations which tasks include protecting consumers and the Office for Competition and Consumer Protection.
3. The Consumer may withdraw from the contract within 14 days without providing the reason. Term for withdrawing from the contract starts on the day the Order is placed. The right to withdraw from the contract cannot be exercised in case the service was executed by the Service Provider upon the request of the Customer, before 14 days from the conclusion of the contract. Withdrawing from the Contract may be executed by:
 - 1) cancelling the Order at the Website or via an e-mail by sending an appropriate statement to: spedycja@3lp.eu, in conformity with the provisions of the Regulations regarding the cancellation of an order included in Article 5, sections 6-9 of the Regulations;
 - 2) sending a statement of withdrawing to the Service Provider's address.
4. The statement referred to in the previous paragraph can be filed on a form constituting Annexe no. 5 to the Regulations; however, using the form is not obligatory.
5. The Service Provider shall confirm the receipt of the statement on withdrawing from the contract by sending information regarding the cancellation of the Order to the e-mail address provided by the User.
6. In case of withdrawing from the contract, before the attempt to pick up the Parcel, the full amount is returned immediately to the bank account specified by the User. In case the Courier attempted to pick up the Parcel before the term of withdrawal from the contract upon request of the Customer, in case of withdrawing from the contract the settlement shall be carried out proportionally to the scope of services provided by the time of informing the Service Provider on withdrawing from the contract.

Article 14
Provisions Regarding Customers Who are Not Consumers

1. The provisions of this paragraph shall apply to the Customers who are not consumers.
2. The Customer shall, upon request of the Service Provider, present the documents necessary to verify data of the Customer. During the verification process the Service Provider may suspend performing services to the Customer.
3. The Service Provider shall not be held responsible for damages and failing to perform duties resulting from all errors and technical failures, as well as maintenance breaks.
4. The Service Provider shall not be held responsible for loss of profits but only for actual losses typical for a given transaction; however, liability of the Service Provider shall be limited to the fee for the used service paid by the Customer.
5. All potential disputes between the Service Provider and a Customer shall be settled by court having jurisdiction over the Service Provider's seat.

Article 15
Means of Communication and Technical Requirements

1. Servicing a Customer on a Website takes place electronically using the contact form and by telephone customer service under the number: 071 3761769 on business days from 7:00 am to 4:00 pm.
2. Claims and observations regarding functioning of the 3LP.EU shall be sent electronically using the contact form.
3. In the process of executing the Order (if such option was chosen when placing an Order) the Service Provider, using the Website, shall send electronic notifications using e-mails and/or text messages to the Customer and/or the Sender and Recipient regarding the changes in the status of the Parcel at the Courier (e.g. Parcel picked up from the Sender, Delivery in progress, etc.).
4. To use the IT system which is used by the Service Provider it is necessary to have access to internet and web browser:
 - 1) Internet Explorer version 11.5 and higher;
 - 2) Microsoft Edge version 85.0 and higher;
 - 3) Opera version 71.0 and higher;
 - 4) Firefox version 81.0 and higher;
 - 5) Chrome version 85.0 and higher.
5. According to the best knowledge of the Service Provider it is possible to access the IT system using browsers different than those specified in the previous paragraph; however, only the above-mentioned browsers are included in the assurance of the Service Provider of the correct functioning of the IT system.

6. The Service Provider shall manage breaks in functioning of the Website due to technical issues. If only the circumstances allow, breaks shall be announced with a proper information posted on the Website and planned so that they are least intrusive for the Users.

Article 16

Copyrights

1. 3LP.EU Website is protected with copyrights. All rights not granted explicitly to the Customer pursuant to the Regulations shall be reserved for the Customer or the entities granting the Service Provider a licence for using tracks presented in the form of content of the 3LP.EU Website.
2. The Customer may use the tracks and data base located on the 3LP.EU Website in the scope of allowed usage specified with the provisions of the Act of 04.02.1994 on Copyright and Neighbouring Rights and of 27.07.2001 on protection of databases.

Article 17

Protection of Personal Data

1. Detailed information regarding protection of personal data processed in connection with the execution of services referred to in the Regulations are available at the following website: <https://www.3lp.eu>.
2. The Service Provider as a Controller processes personal data necessary to execute services specified in the Regulations, such as:
 - a. User's data (name, surname, telephone, e-mail address, and position),
 - b. the Customer's data (register data, contact person's data on the side of the Customer, i.e. name, surname, telephone, e-mail address, and position),
 - c. Sender's data (name, surname, address, telephone, e-mail address, and position),
 - d. Recipient's data (name, surname, address, telephone, e-mail address, and position).
3. Providing the personal data is voluntary; however, it is necessary to execute the services provided pursuant to the Regulations.
4. In case the User/Customer/Sender or Recipient provides any personal data of third parties they are responsible for appropriate collection of such data, especially for obtaining their consent to share them with the Service Provider.

Article 18

Information on Hazards Related to Using Services Provided Electronically

The Service Provider draws attention that when using internet, including using services provided electronically, there is a risk of infecting the IT system by malicious software, e.g. viruses, bugs, or trojan horses. Regardless of the fact that the Service Provider undertakes by itself safety means on the Website, each User of the internet should secure its personal computer, at least by installing an anti-virus software with the updated base of viruses and personal firewall. High quality commercial and free programmes are available on the market. Those tools, depending on the chosen option, more or less allow securing a computer against

undesired attacks from other users of the internet. It is also worth emphasising that setting a web browser correctly is necessary. A frequent type of attack is based on a technique called “phishing”. It involves deception in order to obtain passwords. Such attacks are carried out by sending an e-mail to a potential victim with a request of logging to an account at a given website available at the alleged link provide in the e-mail. The links lead to a forged website which imitate the original website. When logging into an account, the entered passwords are captured from the form and then used by the attacking person to log into an actual account of the victim. In order to avoid the risk of such attack, the Customer should remember that the Service Provider never sends e-mails with request of providing passwords to the Customers’ accounts. Receiving such message should raise suspicion. It is recommended to contact the Service Provider and notify about the situation. The Customer should not open websites provided in the links in such kind of messages.

Article 19

Final Provisions

1. Polish law shall be the applicable law for contracts between the Customer and the Service Provider, in particular provisions regarding forwarding included in the Civil Code.
2. The Service Provider shall amend the Regulations due to significant reasons. The significant reasons comprise:
 - 1) Introducing new services, changes or ceasing current services, in particular due to changing policy of providing services by the Service Provider, changes in the market environment of the Service Provider, due to technical, technological, IT progress, and changes in the provision of law,
 - 2) Introducing new or changing currently applicable provisions of law regarding the Customer or Service Provider, in particular those which have impact on provision of services electronically or contracts entered into at a distance governing rights and duties of the consumers,
 - 3) Changes or new interpretations of the applicable provisions of law appearing pursuant to ruling of courts or decisions of authorities and public administration bodies influencing the operations of the Service Provider.
2. The Service Provider shall notify about the changes in the Regulations by posting information of the Website, in a place where the content of the Regulations is published. The changes shall enter into force in a specified time, at least 7 days from the day they were published on the Website. Changes in the Regulations shall not influence the reading of legal transactions carried out by the Customer with the Service Provider via the Website by the day the new Regulations enter into force. Placing an order upon introduction of changes to the Regulations shall mean the acceptance of the changes in the Regulations.
3. The following Annexes and documents mentioned in them constitute an integral part of the Regulations:
 - 1) Annexe no. 1 - Couriers and Their Regulations
 - 2) Annexe no. 2 - Packing Rules
 - 3) Annexe no. 3 - Forbidden Goods
 - 4) Annexe no. 4 - Claim Protocol
 - 5) Annexe no. 5 - Draft Statement on Withdrawing From the Contract

4. The Regulations shall apply from 01.01.2021.

Annexe no. 1

COURIERS AND THEIR REGULATIONS

Name of a Courier	Link to Regulations of Delivery Services Provided by the Courier
GENERAL LOGISTICS SYSTEMS POLAND SP. Z O.O.	https://gls-group.eu/PL/pl/regulamin
DPD POLSKA SP.Z O.O.	https://www.dpd.com/pl/pl/regulaminy
HELLMANN WORLDWIDE LOGISTICS POLSKA SP. Z O.O. SP.K.	https://www.hellmann.net
RABEN LOGISTICS POLSKA SP. Z O.O.	https://polska.raben-group.com/raben-logistics-polska-ogolne-warunki-swiadczenia-uslug

Annexe no. 2

PACKING RULES

1. The Sender shall be always responsible for appropriate packing of a Parcel. Appropriate protection of the goods constitutes a significant element of sending a Parcel and the condition in which the Parcel is delivered to the Recipient depends on it.
 - Large home appliances and audio/video devices should be placed on a euro pallet and firmly fixed to it.
 - Parcels over 50 kg (in case of DPD) should also be placed on a pallet.
 - In case of goods made of glass - a sticker "Fragile" should be used.
 - In case of goods which cannot be turned around - a sticker "Top/Bottom" should be used.
 - Goods shall not project beyond the pallet.
 - Empty space remaining after packing the goods (preferably with filling material) shall be eliminated.
2. Detailed rules of packing Parcels are provided in the following table:

Name of a Courier	Link to detailed rules of packing Parcels applicable at a given Courier
GENERAL LOGISTICS SYSTEMS POLAND SP. Z O.O.	
DPD POLSKA SP.Z O.O.	
HELLMANN WORLDWIDE LOGISTICS POLSKA SP. Z O.O. SP.K.	
RABEN LOGISTICS POLSKA SP. Z O.O.	

Annexe no. 3
FORBIDDEN GOODS

Name of a Courier	Link to a List of Goods Forbidden for Transporting at a Given Courier
GENERAL LOGISTICS SYSTEMS POLAND SP. Z O.O.	
DPD POLSKA SP.Z O.O.	
HELLMANN WORLDWIDE LOGISTICS POLSKA SP. Z O.O. SP.K.	
RABEN LOGISTICS POLSKA SP. Z O.O.	

Annexe no. 4

CLAIM PROTOCOL

DRAFT STATEMENT ON WITHDRAWING FROM THE CONTRACT

.....
(city)

(date)

3LP S.A.
ul. Kwiatkowskiego 24
55-011 Siechnice

WITHDRAWAL FROM THE CONTRACT

I hereby inform about withdrawing from the contract on provision of the following forwarding service via 3LP.EU Website.

Number of the Parcel	
Full name/Customer's Company	
Date of placing the Order	
E-mail address entered on the Website	

.....
Consumer's signature (only if the form is sent in paper version)